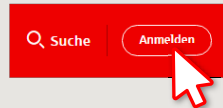


# pushTAN: Bank transfers in the internet branch

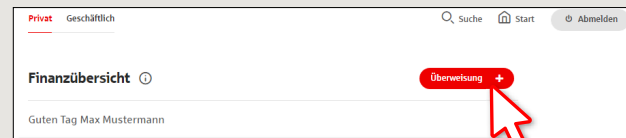
[www.ospa.de/pushtan](http://www.ospa.de/pushtan)



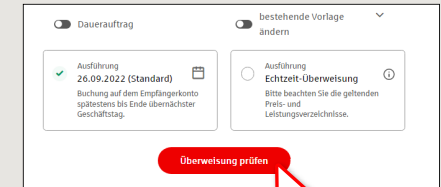
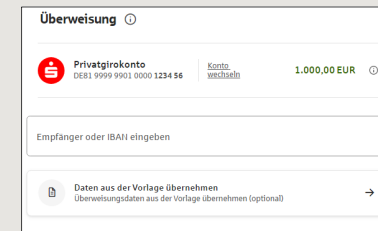
1 Log on to our Website.



2 Click on the red field „Überweisung“. Then choose which of your accounts you want to transfer from.



3 Now enter the name of the recipient, their IBAN, the amount and the purpose of payment - like the invoice number if available.



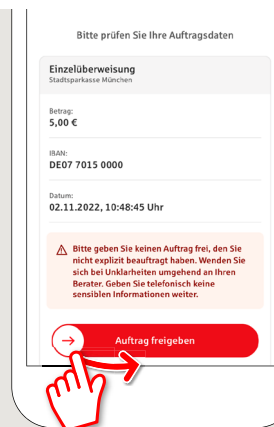
In the lower part you can make further settings. By clicking on „Überweisung prüfen“ the details are summarized again.

4 A message is sent to your smartphone informing you that you have a new pushTAN. Open the **S-pushTAN app** and enter your password.

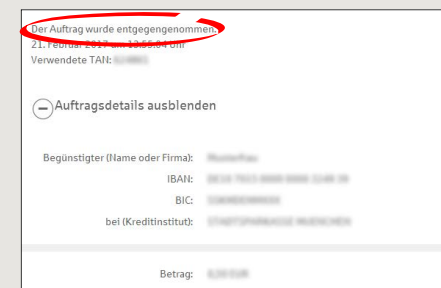


Tap on **„Auftrag freigeben“**.

**Important security information:** Compare the details in the pushTAN message with your original documents, e.g. invoice.



5 Your transfer has been carried out and you receive confirmation.



**Tips:** Enter the details directly. Errors can occur when copying. Avoid using umlauts and special characters. Euro and cents are separated with a comma. Avoid using any separator for thousand amounts: (correct: 1500; incorrect: 1.500).

DO YOU HAVE ANY QUESTIONS ABOUT pushTAN?

Central service call number:  
You can contact us under **0381 643-0**

Further information and FAQs about pushTAN is available at: [www.ospa.de/pushtan](http://www.ospa.de/pushtan)

YOU CAN ALSO CONTACT US AT:

Online banking support for private customers  
Telephone: **0381 643-1570**